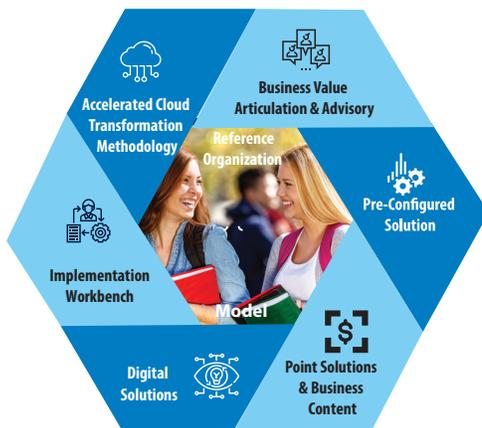


## REF-OR-M – SMART CAMPUS SOLUTION

The REF-OR-M Smart Campus solution is a solution specifically tailored to the business requirements of the Higher Education sector. aspects. It comprises end to end process flows, proven best practices from successful, D365 transformation engagements to achieve greater business value with Microsoft Dynamics 365. This solution has multiple components that can be used in whole or as parts depending on the needs of the client.

The REF-OR-M Solution for Smart Campus offers solution components related to student administration, University space management and University facility management leveraging built-in configurations to manage the students, faculty, courses, space planning and services .

### REF-OR-M Framework



REF-OR-M » Reference Organization Model

*The REF-OR-M Smart Campus solution is built using the Reference Organization (REF-OR-M) Framework which is a pre-packaged solution enabling faster deployment, reduced TCO, enhanced experience and superior quality*

### Solution Capabilities & Business Process Breakdown

|   |   |  |  |  |
|---|---|--|--|--|
| <b>Infosys REFORM Smart Campus Solution Offerings on Dynamics 365</b> | <b>Space Planning</b> <ul style="list-style-type: none"> <li>Space Request Management</li> <li>Space Administration</li> <li>Space Planning, Booking, Updates</li> <li>Space Allocation</li> </ul>  | <b>Facility Management</b> <ul style="list-style-type: none"> <li>Campus/s hierarchy Management</li> <li>Asset Allocation</li> <li>Service &amp; Work order management</li> <li>IOT enabled Command Center for campus facility management</li> </ul>               | <b>Immersive Campus</b> <ul style="list-style-type: none"> <li>Immersive Experience on Campus</li> <li>Smart Parking Management</li> <li>On campus way finders</li> <li>Visitor Management, events, amenities, on campus health initiatives, recreational access etc.</li> </ul> |  |
|   | <b>Safety &amp; Sustainability</b> <ul style="list-style-type: none"> <li>On Campus Hazard and Safety reporting</li> <li>Sustainability compliance tracking and management</li> <li>Analytics on waste management, carbon footprint</li> <li>Enablement of smart facilities &amp; automation</li> </ul> | <b>Digital experience</b> <ul style="list-style-type: none"> <li>Student Portal &amp; self service</li> <li>Interactive Dashboards</li> <li>Mobility and Apps for employees, faculty, staff</li> <li>Virtual Assistant features for students/ prospects</li> </ul> |  |  |

## Deployment Approach

**Business Value Articulation** explore the solution to define road-map to form end-to-end business processes; where value resides in the execution of these process steps

### Preconfigured ; Pre-built Point Solution and Business content

- Tools, Accelerators & Templates providing customers with an accelerated path for cloud-enabled transformation
- LOB specific processes, pre-built configurations, security setup and foundational solution components

Accelerate & Simplify Digital Enterprise Transformation for organizations across industries with **Digital Solutions** powered by AI/ML , Chat-Bots, Mobility, Analytics etc. offered on top of Microsoft Dynamics 365 capabilities

## Applicability of REFORM Solution

- **Greenfield implementation, Upgrade** or move to modernization using a digital platform like Dynamics 365
- Focus on building application in **agile and incremental** way
- Workflows based on Industry leading practices and experience in Higher Education
- Leverage **best practices from successful** Dynamics 365 transformation engagements and reduced handoffs between systems and groups to achieve greater business value
- Smart Spaces enablement for better management of campuses in education sector
- **Advanced customer analytics** to gain insights from data captured from interactions across various channels



## Key Benefits

### Improved Experience

- Ease of Use & Automation for Students, Faculty, Staff with immersive experience across apps, portals, virtual assistants
- Time spent on focused productive work of education over cumbersome daily tasks

### Improved efficiency & productivity

- Automation in campus facility management with planning, tracking, closure
- Improved on campus services to all campus residents & visitors
- Automation for Administration

### Safety & Sustainability

- Continuous tracking, analytics on sustainability & safety compliance
- Analysis & management of improvement in sustainability & improved carbon footprint/conservation

For more information, contact [askus@infosys.com](mailto:askus@infosys.com)

**Infosys**<sup>®</sup>  
Navigate your next

© 2020 Infosys Limited, Bengaluru, India. All Rights Reserved. Infosys believes the information in this document is accurate as of its publication date; such information is subject to change without notice. Infosys acknowledges the proprietary rights of other companies to the trademarks, product names and such other intellectual property rights mentioned in this document. Except as expressly permitted, neither this documentation nor any part of it may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, printing, photocopying, recording or otherwise, without the prior permission of Infosys Limited and/ or any named intellectual property rights holders under this document.