ACCELERATING INNOVATION WITH AI: YOUR ENTERPRISE AI CENTER OF EXCELLENCE

Infosys
cobalt

AI

Infosys®
Navigate your next

Offering Overview

Infosys Microsoft Practice with its powerful partnership with Microsoft will help enterprises establish and scale their AI Centers of Excellence (CoE) by combining Infosys' deep industry expertise and AI capabilities with Microsoft's cutting-edge AI technologies and Azure cloud platform.

Offering Components

The AI Center of Excellence (AI-CoE) will act as the central engine for driving AI value across the organisation. We strategically partner with existing Centers of Excellence and engineering teams, or work on setting up a CoE from the ground up as well, to establish and execute a comprehensive AI roadmap. With an objective to accelerate AI adoption and drive business transformation across the organisation, our key contributions span across **Strategy & Governance, Data & Infrastructure, People & Talent, Technology, Tools & Development and Ethics & Responsible AI.**

Accelerating Innovation with AI: Your Enterprise AI Center of Excellence

Strategy & Governance

- Define business goals, identify important AI use cases, prioritize AI projects and investments based on value and feasibility

- Establish a governance structure/operating model to oversee and guide AI initiatives

Data & Infrastructure

- Establish a robust data strategy to ensure data quality, accessibility, and security

- Build a scalable and secure data infrastructure to support AI initiatives

People & Talent

- Identify the requisite AI requirements and deploy talent to operate the central AI organisation

- Foster collaboration between AI teams and business units

- Change and adoption management for AI initiatives

Technology, Tools & Development

- Choose the right tools and technologies to address requirements and developmental needs

- Build AI solutions and implement a process for building, testing, and deploying AI solutions across various business units

Ethics & Responsible AI

- Establish processes that enable responsible AI guardrails for AI initiatives across the organisation

- Support with tools to enable responsible AI usage

Powered By

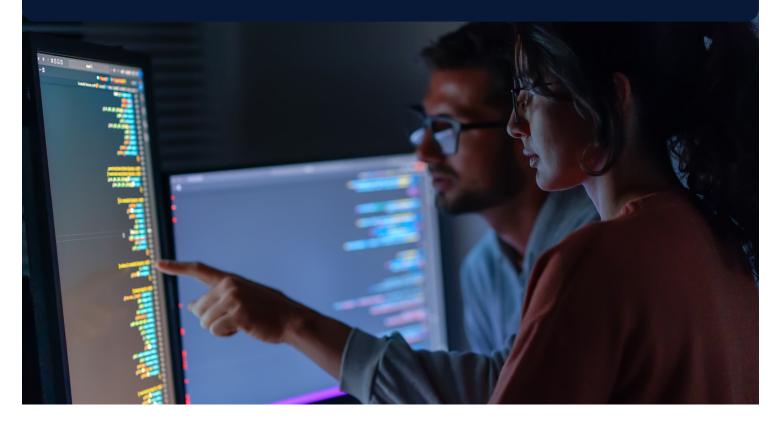| OOB Copilots & Agents in Microsoft Dynamics 365 | Microsoft 365 Copilots | Role based Copilots | Microsoft Azure AI Foundry | Microsoft Power Automate | AI Builder | Microsoft Copilot Studio | Microsoft Azure AI Services |

Challenges Addressed

- How can AI personalize interactions and ensure seamless service, specific to an enterprise?

- How do we automate tasks and optimize resources to minimize costs and maximize output?

- How can AI identify new markets and enable personalized offerings to drive revenue growth?

- How do we detect and mitigate risks associated with AI adoption?

- How can we extract actionable insights from data and empower informed decision-making?

Key Value Differentiators

- **Accelerated AI Adoption** with rapid PoC development and streamlined deployment using Microsoft's AI infrastructure

- **Enhanced AI Capabilities** by leveraging Microsoft's AI powerhouse and tapping into Infosys' deep domain knowledge and consulting services

- **Scalable and Secure AI Solutions** leveraging Microsoft's scalable cloud infrastructure and robust security model

- **Incorporating Ethical and Responsible AI** by adhering to ethical guidelines and industry best practices

The Infosys Microsoft Practice offers AI-First set of services, solutions and offerings using generative AI and AI technologies in the Microsoft ecosystem. We seek to enable Total Human Experiences within enterprises across customer experience, employee experience and operational excellence creating superior business outcomes.

We offer a host of AI solutions, library of use cases across industry, vertical and horizontal dimensions, services to unlock value of AI for enterprises, managing information governance, responsible AI and overall strategies towards creating AI focused Intelligent enterprises.

Infosys Cobalt is a set of services, solutions and platforms for enterprises to accelerate their cloud journey. It offers over 35,000 cloud assets, over 300 industry cloud solution blueprints and a thriving community of cloud business and technology practitioners to drive increased business value. With Infosys Cobalt, regulatory and security compliance, along with technical and financial governance comes baked into every solution delivered

For more information, contact askus@infosys.com

Infosys®

Navigate your next

Infosys.com | NYSE: INFY

Stay Connected