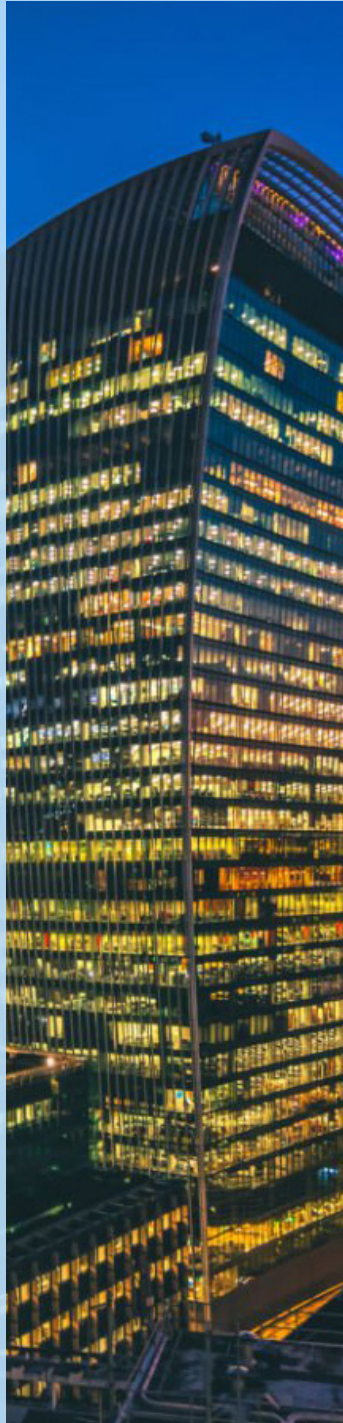


# BUILD YOUR TRUSTED DIGITAL WORKFORCE

WITH INFOSYS  
READINESS AND  
MATURITY ASSESSMENT FOR  
MICROSOFT AGENT 365

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cobalt



Digital Workforce Management,  
powered by Microsoft Agent 365

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Agentic AI is rapidly moving from experimentation to enterprise adoption. As organizations deploy AI agents across business functions, they are realizing that success depends not only on innovation, but also on the ability to govern, secure, and manage these agents at scale. Gartner projects that 40% of enterprise applications will include task-specific AI agents,<sup>[1]</sup> while more than 40% of agentic AI projects may be cancelled by 2027 due to unclear value, rising costs, and inadequate governance.<sup>[2]</sup>

## AI Agent Adoption is Accelerating Faster than Governance

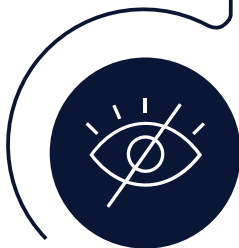
Organizations are increasingly deploying AI agents across business functions, often without a centralized approach to oversight and management.

As the number of agents grows, enterprises face challenges around visibility, ownership, compliance, security, and operational control. Without the right governance framework, these challenges can slow adoption and increase business risk.

Organizations are encountering a common set of governance and operational hurdles as AI agents scale across the enterprise.

### Limited Visibility

Agents proliferate across teams with no central inventory - shadow AI grows unchecked. 82% of organizations discovered previously unknown AI agents/workflows in the last year.



### Governance and Security Gaps

Identity, access, security, and compliance controls lag behind the pace of agent adoption. Only 21% have a mature governance model for agentic AI.



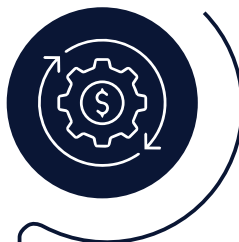
### Unclear Ownership

No accountability model for who owns, certifies, or retires an agent. Nearly 50% lack centralized visibility into AI systems and activities.



### Cost and Operational Complexity

Duplicate agents and unused licenses erode ROI with no FinOps discipline. 29% of cloud spend is wasted due to underutilized resources and poor cost governance.



Most organizations can build agents. Few can govern, operate, and optimize them at enterprise scale. Infosys Readiness and Maturity Assessment for Microsoft Agent 365 helps organizations establish the governance, operating model, and foundational frameworks needed to build a trusted digital workforce.

## Establish the Foundation for Trusted AI Agent Adoption

Infosys Readiness and Maturity Assessment for Microsoft Agent 365 evaluates organizational readiness for enterprise-wide AI agent adoption and provides a structured roadmap to govern, secure, and scale AI agents responsibly. Leveraging Microsoft Agent 365 capabilities, Infosys helps organizations move from isolated AI initiatives to governed, enterprise-wide AI operations.

The engagement focuses on:



Using Infosys Readiness and Maturity Assessment for Microsoft Agent 365, organizations gain a clear understanding of their current AI landscape, define the right governance model, establish implementation priorities, and build the ongoing processes needed to support trusted AI operations at scale.

**Move from AI Experimentation to Trusted Digital Workforce Operations**  
Empower your organization to govern, secure, and scale AI agents with confidence.

For more information, contact [askus@infosys.com](mailto:askus@infosys.com)  
[Infosys.com](https://www.infosys.com) | NYSE: INFY

## Sources:

[1] Gartner, "Gartner Predicts 40% of Enterprise Apps Will Feature Task-Specific AI Agents by 2026, Up from Less Than 5% in 2025," Aug. 26, 2025.  
<https://www.gartner.com/en/newsroom/press-releases/2025-08-26-gartner-predicts-40-percent-of-enterprise-apps-will-feature-task-specific-ai-agents-by-2026-up-from-less-than-5-percent-in-2025>

[2] Gartner, "Gartner Predicts Over 40% of Agentic AI Projects Will Be Canceled by End of 2027," June 25, 2025.  
[Gartner Predicts Over 40% of Agentic AI Projects Will Be Canceled by End of 2027](#)

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