FORGING INNOVATION TOGETHER: A BLUEPRINT FOR COLLABORATIVE SUCCESS

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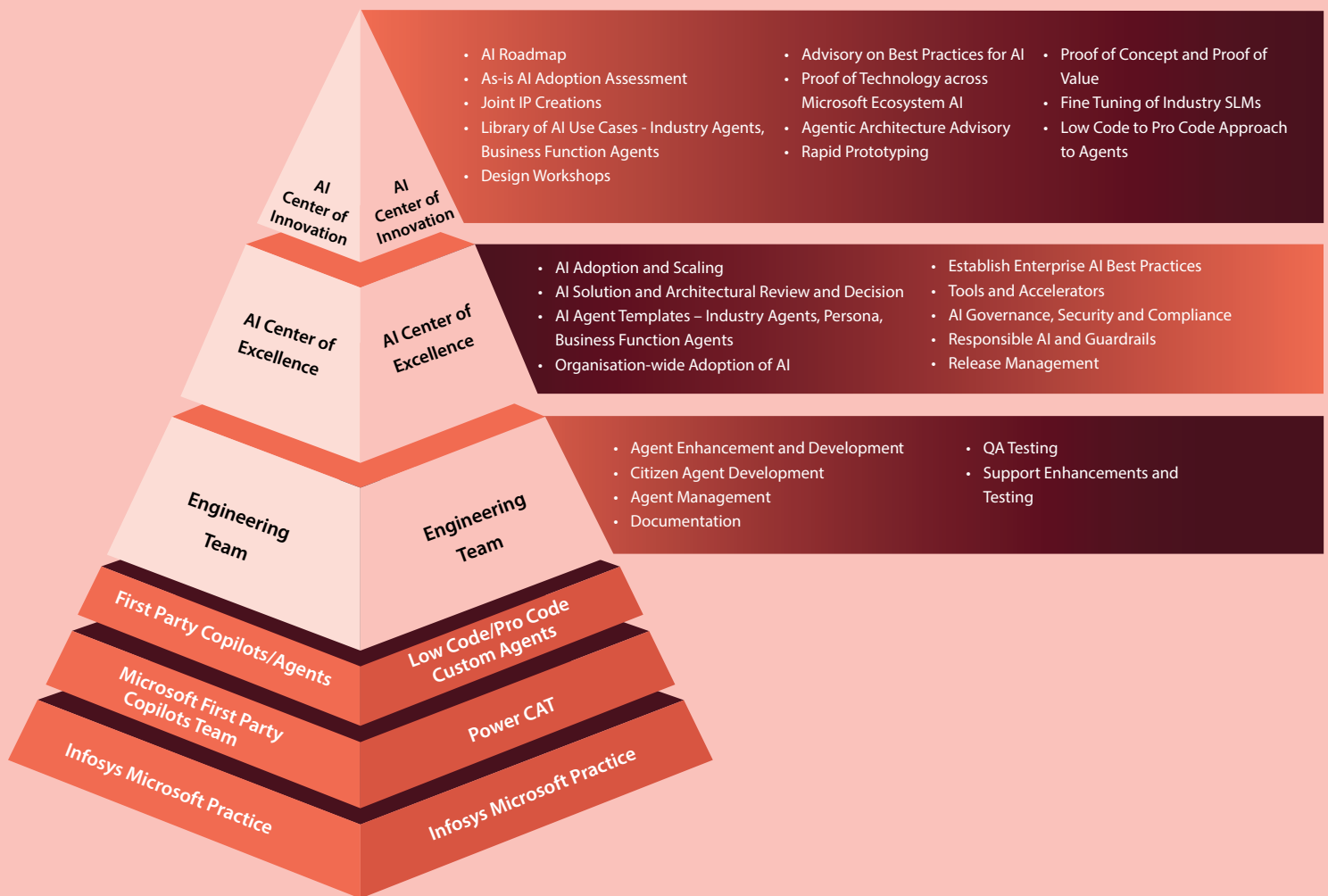Navigate your next

Offering Overview

Infosys offers a collaborative and robust operating model to partner with enterprise customers in establishing an AI focused Center of Innovation (CoI). To best understand client needs, we start with a detailed assessment of the AI usage and adoption. We leverage our expertise to drive adoption, innovation, efficiency, and scalable solutions aligned with the client's overall vision and strategy for AI. The CoI acts as a strategic innovation hub, fostering AI-led transformation and accelerating the enterprise digital transformation journey.

Offering Components

The Infosys AI CoI brings in value to the organization, working in conjunction with any existing CoE's and engineering teams, focusing on arriving at, and driving an AI roadmap, joint IP creations, AI adoption, scaling, defining work products, solution experimentation and implementation. Elements of our offerings within our CoI and the associated structures can be used as a bundle or standalone. Partnering with Infosys ensures expert guidance to maximize your AI investments and drive future centric innovation.

Infosys AI Center of Innovation - CoI
Forging Innovation Together: A Blueprint for Collaborative Success

AI Center of Innovation
- AI Roadmap
- As-is AI Adoption Assessment
- Joint IP Creations
- Library of AI Use Cases - Industry Agents, Business Function Agents
- Design Workshops
- Advisory on Best Practices for AI
- Proof of Technology across Microsoft Ecosystem AI
- Agentic Architecture Advisory
- Rapid Prototyping
- Proof of Concept and Proof of Value
- Fine Tuning of Industry SLMs
- Low Code to Pro Code Approach to Agents

AI Center of Excellence
- AI Adoption and Scaling
- AI Solution and Architectural Review and Decision
- AI Agent Templates – Industry Agents, Persona, Business Function Agents
- Organisation-wide Adoption of AI
- Establish Enterprise AI Best Practices
- Tools and Accelerators
- AI Governance, Security and Compliance
- Responsible AI and Guardrails
- Release Management

Engineering Team
- Agent Enhancement and Development
- Citizen Agent Development
- Agent Management
- Documentation
- QA Testing
- Support Enhancements and Testing

First Party Copilots/Agents — Microsoft First Party Copilots Team

Low Code/Pro Code Custom Agents — Power CAT

Infosys Microsoft Practice — Infosys Microsoft Practice

* Elements can be used as bundle or al-a-carte based on the need and maturity of CoE.

Challenges Addressed

- Fragmented teams working on AI

- Lack of understanding of possibilities with AI and tech landscape

- Lack of clarity on business outcomes with AI

- Slow/Poor AI adoption

- Limited reusable agents

Key Value Differentiators

- Structured team enabling synergies across existing teams, across IT, business, engineering, etc.

- Strategic AI roadmap, advisory and proof of technology

- Proof of concepts and proof of value

- Increased user adoption and engagement

- Joint IP building, suite of use cases to scale

The Infosys Microsoft Practice offers AI-First set of services, solutions and offerings using generative AI and AI technologies in the Microsoft ecosystem. We seek to enable Total Human Experiences within enterprises across customer experience, employee experience and operational excellence creating superior business outcomes.

We offer a host of AI solutions, library of use cases across industry, vertical and horizontal dimensions, services to unlock value of AI for enterprises, managing information governance, responsible AI and overall strategies towards creating AI focused Intelligent enterprises.

Infosys Cobalt is a set of services, solutions and platforms for enterprises to accelerate their cloud journey. It offers over 35,000 cloud assets, over 300 industry cloud solution blueprints and a thriving community of cloud business and technology practitioners to drive increased business value. With Infosys Cobalt, regulatory and security compliance, along with technical and financial governance comes baked into every solution delivered

For more information, contact askus@infosys.com

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