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INFOSYS TO UNLEASH  
THE TRUE BENEFITS OF  
MICROSOFT DYNAMICS 365  
BUSINESS CENTRAL

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In today's dynamic market, emerging and growing businesses require agile and integrated ERP platforms to swiftly onboard systems and scale operations. These platforms must be flexible, open for integration with adjacent solutions, and designed to meet customer expectations with user-friendly and intelligent solutions. Microsoft Dynamics 365 Business Central (BC) has everything that is expected of NextGen ERP catering to all organizational needs.

## Challenges

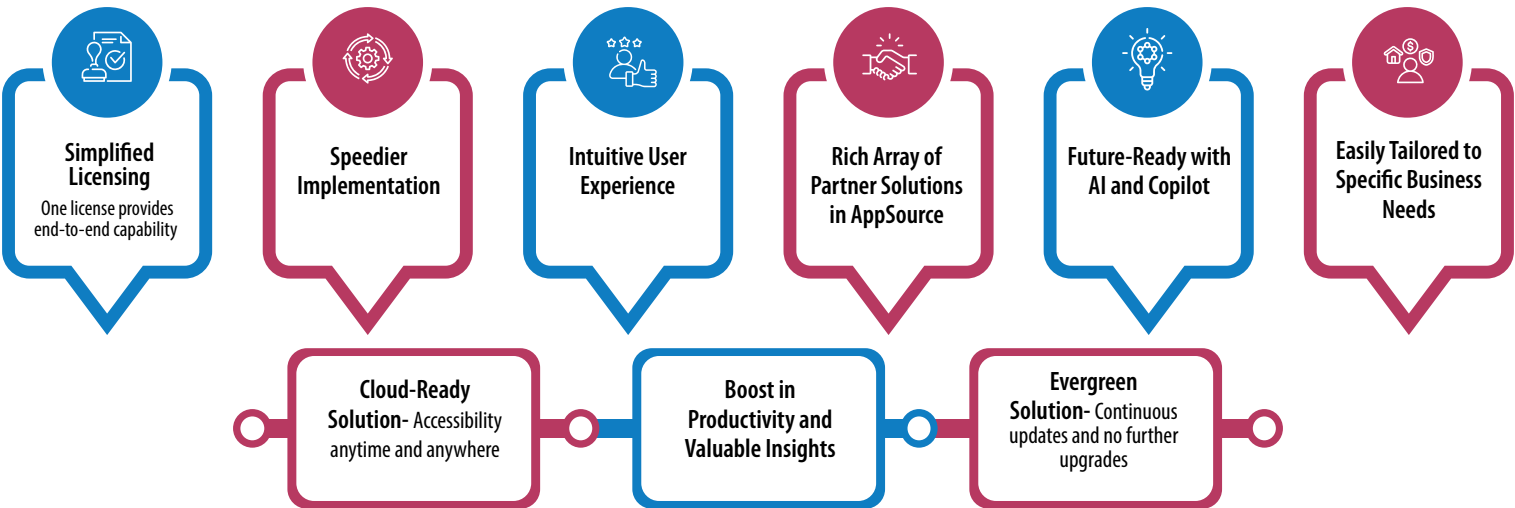
In a fast-paced business environment, emerging and growing companies face numerous challenges that can hinder their growth and efficiency. As these businesses expand, their existing infrastructure often struggles to keep up, exacerbating these challenges.



## Why choose Microsoft Dynamics 365 Business Central over other products?

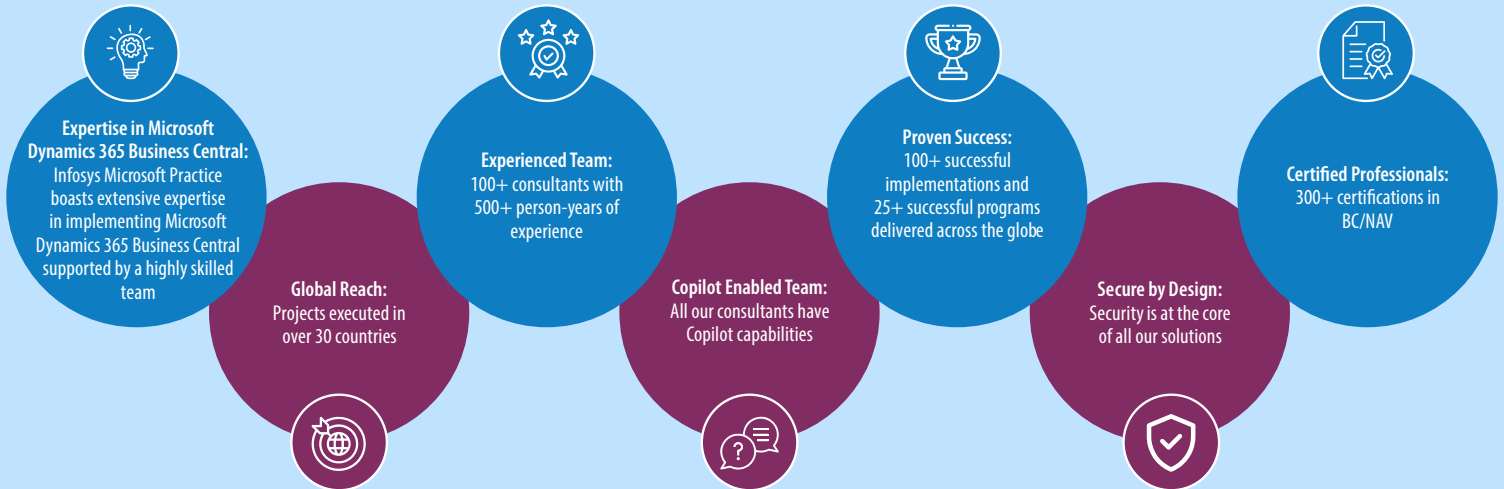
Microsoft Dynamics 365 Business Central is an end-to-end ERP solution designed to meet the requirements of emerging and growing businesses. It integrates critical functions like Sales, Service, Finance, and Operations, onto a single application, and is now generally available in 170 countries worldwide.

According to Forrester's report, *"The Total Economic Impact of Microsoft Dynamics 365 Business Central,"* on an average the Return on Investment seen after implementation was 172%, and business users experienced up to an 18% improvement in the productivity.

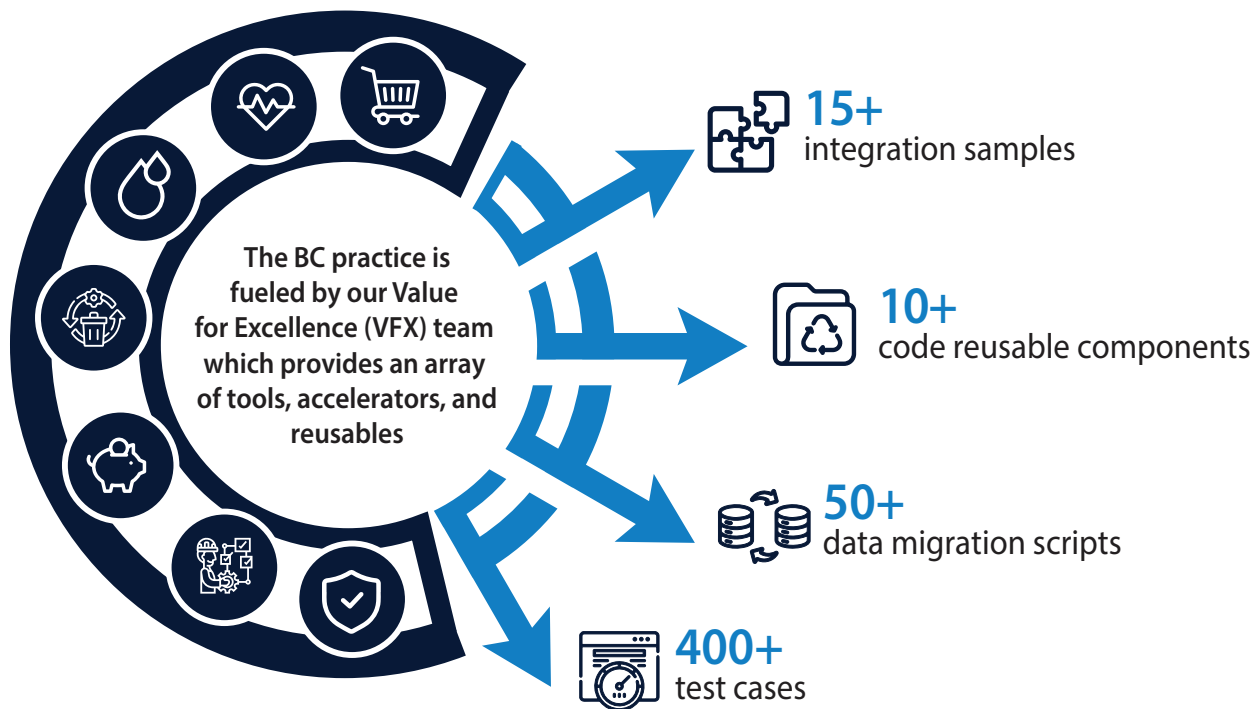


## Infosys has extensive capabilities and rich implementation experience in Microsoft Dynamics 365 Business Central

As a beacon of excellence in the realm of Microsoft Dynamics 365 Business Central implementation, Infosys ensures that businesses can seamlessly integrate and leverage this powerful platform to achieve their goals.



## Unlock a unique set of possibilities beyond standard functions using Infosys Microsoft Dynamics 365 Business Central holistic offerings



**Rapid Implementation Services with Microsoft Dynamics 365 BC-in-a-box:** Fast Business Central implementations, featuring industry-specific preconfigured data, processes, and solution elements.

**BC Consulting Services:** Supporting implementations with best practices and the latest technologies.

**BC AI Adoption Services:** Microsoft Copilot as an integral part of the solution to boost your business.

**NAV Upgrade Services:** Transition smoothly from NAV to Business Central with our NAV to BC SmartMove upgrade service.

**BC Global Rollouts and Integration Services:** Seamlessly rollout Business Central worldwide with regional expertise.

**BC/NAV Support and Remediation Services:** Support for your existing BC and NAV implementations with value added services.



## Our Microsoft Dynamics 365 Business Central success stories

### Application / POS Support Engagement for One of the World's Leading Sports Footwear & Apparel Brands

13+ years of successful ongoing partnership in Application / POS support engagement for L2 support for 30+ countries with 18\*6 on-desk support availability and 24\*7 on-call support availability ensuring seamless rollouts of new stores / POS systems.

### Global Template Rollout for Automobile Financial Services Giant

Successful rollout of Business Central Global Template (template prepared with waved approach for 40+ countries) which includes 16 integrations with 5 external systems and country specific localization add-ons and configuration of 100+ user licenses across 7 multiple country instances. This was achieved through 40% acceleration using harmonized business processes, 60% acceleration using configuration and data migration workbooks and 30% acceleration using fit to standard with add-ons.

**Resource Center:** Discover how our AppSource BC assessment offering can help you at [Infosys Dynamics365 Business Central Consulting: 6 Week Assessment – Microsoft AppSource](#)

## About Infosys Microsoft Practice

As a fast-growing unit of global SI with footprint in 30+ countries, we have consistently been featured in 'Microsoft Inner Circle'. We are leveraging the strengths of 20+ year old strategic Microsoft partnership along with an extensive partner ecosystem to amplify value and extend our reach to new segments, geos and constructs. We adopt an experience-focused, human-led, and AI aided approach to client success and have delivered value with 300+ successful engagements. Our industry focused spearhead team, i.e., Microsoft Business Consulting Community (MBCC) brings in the Think Context, enables Content Building, Collaboration and helps Connect the Dots for greater business value through industry perspectives, maturity modeling, persona-based solutions, and innovative accelerators.

If you are interested, please reach out to us to execute the BC assessment exercise and take the first step towards transforming your business.

**Infosys Cobalt** is a set of services, solutions and platforms for enterprises to accelerate their cloud journey. It offers over 35,000 cloud assets, over 300 industry cloud solution blueprints and a thriving community of cloud business and technology practitioners to drive increased business value. With **Infosys Cobalt**, regulatory and security compliance, along with technical and financial governance comes baked into every solution delivered.

For more information, contact [askus@infosys.com](mailto:askus@infosys.com)

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