

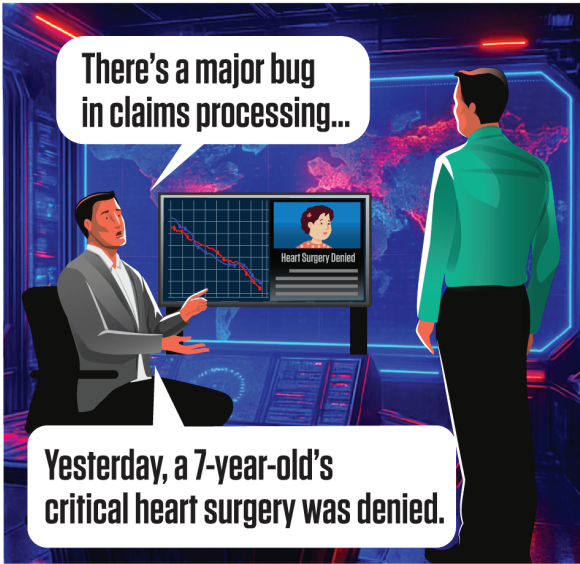
ELIXIR OF LIFE

FIXING THE FLAW THAT STOOD BETWEEN A CHILD AND A CHANCE

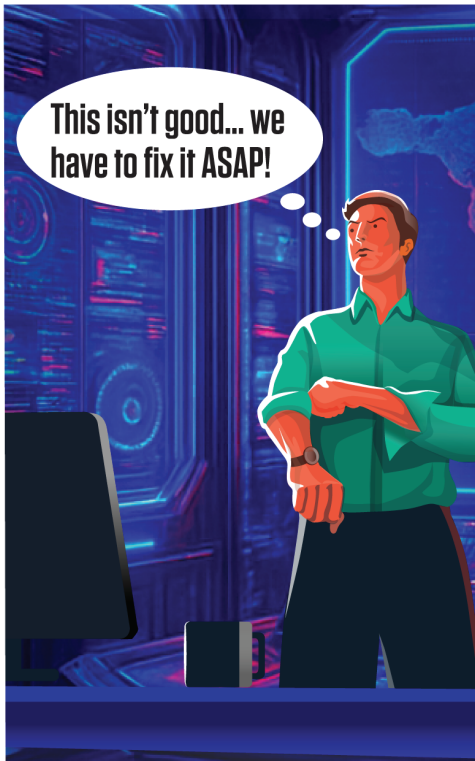


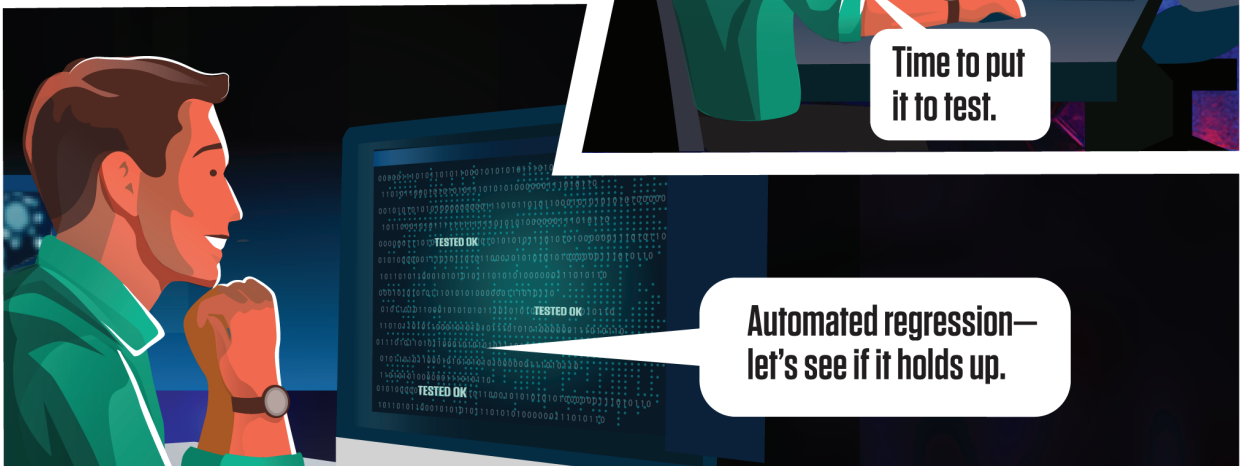
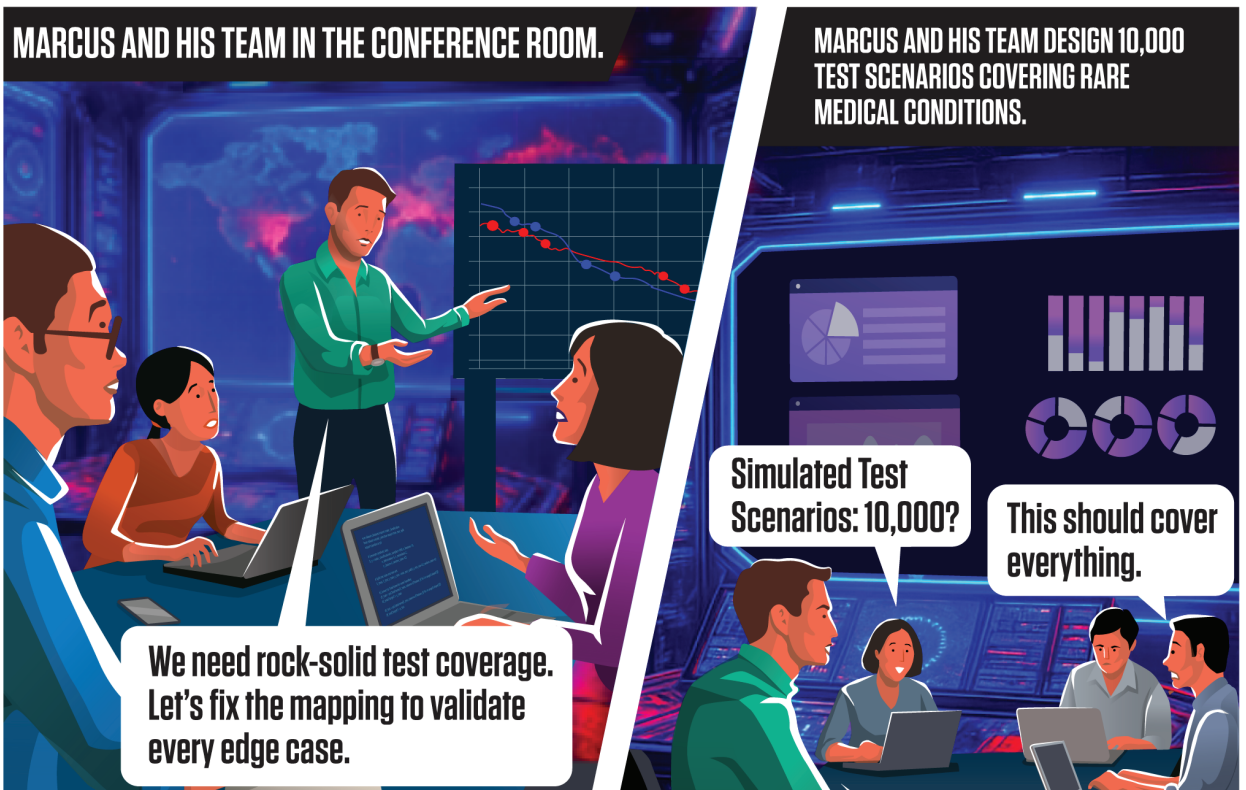
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IT SEEMS LIKE A QUIET DAY WHEN MARCUS GETS CALLED INTO HIS BOSS'S CABIN.



Yesterday, a 7-year-old's critical heart surgery was denied.







Marcus! False rejections are down to near zero.



Marcus, thanks to you and your team, we saved around \$100M in faulty denials.



Revolutionary Claims Processing Improvement Saves Lives

Thanks to more accurate claim approvals, customer satisfaction is up 40%!



MONTHS LATER, MARCUS WITH A NEW HIRE.

Hi... are you the QE who fixed the paediatric claims mess?

Yes... but with a big assist from AI and solid teamwork.

Disclaimer

This story is inspired by real-world challenges addressed by Infosys Quality Engineering. All characters and scenarios are fictional and intended for illustrative purposes only.

For more information, visit the Infosys Quality Engineering website.

For more information, contact askus@infosys.com

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